

M365 Multi-Agent Accelerator

Intelligent Copilot AI agents working together to automate complex workflows.



Multi-Agent Systems are the next step in automation maturity.

Built on **Power Platform** and **Copilot Studio**, they allow organisations to automate work at scale, reduce manual effort & create adaptive digital workforces.

How we deliver

Our Copilot advisory engagement helps organisations review processes, identify high-value agent opportunities, and design production-ready agent concepts using **Microsoft Copilot** and the **Power Platform** ecosystem.

Process delivery

- Identify repetitive workflows
- Map bottlenecks & hand-offs
- Evaluate automation potential

Agent design

- Define roles & responsibilities
- Map system collaboration
- Design human-AI orchestration

Use case validation

- Prioritise high-value ops
- Define expected outcomes
- Align with Copilot

Production ready

- Create development blueprint
- Governance & security
- Implementation guidance

Adoption measurement

Dashboards and reporting to track usage, sentiment and ROI - turning activity into actionable insights.

Change management

Proven frameworks (PROSCI, ADKAR) to manage resistance, build capability & embed Copilot into daily workflows.

Organisational outcomes



- Identified high-value agent opportunities
- Reduced manual hand-offs and process friction
- Clear agent roles and orchestration design
- Improved operational efficiency & accuracy
- A scalable automation model ready for future AI maturity



By exploring multi-agent systems, organisations can move beyond simple automation into **intelligent digital collaboration across teams, systems & processes**

Why Codec



We bring trusted Microsoft Copilot expertise together with proven credentials, ensuring value from day one. Our **Business Change and Design team** drives adoption that works for your people, not just your technology.

Contact us for a discovery call

Codec@info.ie

Copilot Chat



Roll out & Adoption

Accelerate enterprise wide readiness with structured awareness, engagement, training.

Goals & Challenges



Microsoft Copilot Chat may already be available across your organisation, but awareness, confidence and everyday use are what unlock real business value.

Our Copilot Chat Adoption programme helps you move from passive availability to meaningful, measurable employee usage.

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What we deliver

Awareness & Communications



Internal campaigns, launch messaging & leadership briefings to build momentum & excitement across the organisation.

Hands-on Training



Practical, role-based workshops led by certified trainers so employees learn Copilot Chat in the context of their real work

Champion Networks



Identify and empower internal Copilot champions who drive peer to peer learning & sustained engagement

Adoption Measurement



Dashboards and reporting to track usage, sentiment and ROI - turning activity into actionable insights.

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Continuous Improvement



Ongoing iteration based on feedback loops, usage data and evolving business needs to sustain long-term impact.

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