



Dynamics 365 for Water Utilities

In recent times water demand has grown at twice the rate of the global population and factors such as climate change, growing migration flows and temporary limits to water supplies, play an important role on how water resources are managed.

Due to these new challenges, water utility companies are required to adapt and increase capacity to match demand. At the same time, competition, visibility to the public and awareness regarding water consumption, distribution and treatment is higher than ever. These factors add pressure on water utility companies to embrace innovative business solutions that help deliver a differentiated customer experience.

To help water utility companies succeed, Codec has developed "Dynamics 365 for Water Utilities (PURUS)". This is a centralised solution that provides consistency of processes and data across the multiple business areas within the organisation, helping water utility companies achieve better operational results.



A modern and innovative system specifically designed to help water utility companies manage business processes related with:

- Drinking Water
- Waste Water
- Customer Services
- Regulation
- Compliance



Improved compliance assessment capabilities through the creation and analysis of:

- Sampling Plans
- Investment Plans
- Environmental Reports
- Incidents and Complaints
- Impact and Risk Assessments



A powerful solution to manage and monitor effectively authorisations, licenses, agreements, inspections



A platform that empowers Water Utilities with intelligent insights helping identify possible issues and gaps and enabling better business decisions



Structural and semantic consistency across the different business areas and processes within the water utility



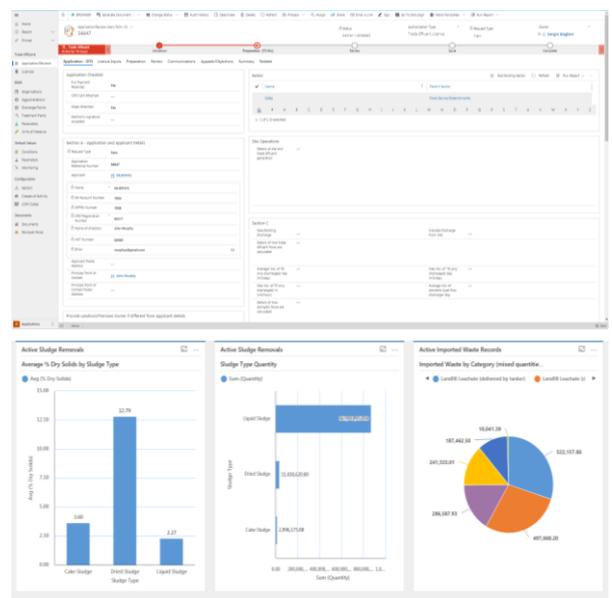
A simple and unified way of working delivered by a more streamlined operational flow, with the ability to seamlessly integrate multiple systems



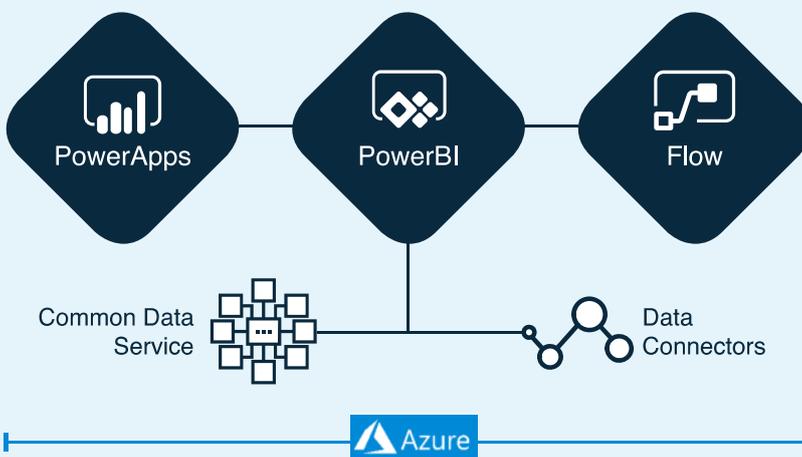
An improved collaborative platform so employees can work more effectively and access data remotely, leading to increased productivity



Increased productivity with a centralised system that gives teams access to all the data they require, in one place



Dynamics 365 | Office 365 | Mobile Apps | Web Apps



With our knowledge, expertise and “Dynamics 365 for Water Utilities (PURUS)” we empower companies with tools that differentiate them from the competition while delivering value internally across the different levels of the organisation and ultimately to their end-customers.

Better by Design.

Based a set of powerful and innovative technologies, we enable water utilities with the consistent and well-structured system needed to efficiently manage critical business processes and handle the tremendous amounts of data associated with operational tasks.

To find out more, please contact [Codec](#).

“You can expect a collaborative and enthusiastic partnership with Codec. Plus clear, thorough and concise responses to RFIs and RFTs. We look forward to working with you.”

John Molloy, Codec Business Lead, UK

