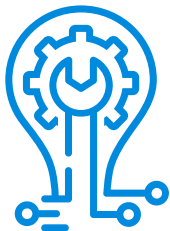




# Azure Support Services LaunchPad®

## Azure Cloud Managed Services Offerings

Codec offer a range of Azure managed support services that will ensure your Azure environment is actively supported and managed. We understand our customers' needs and our Azure support offerings have been developed with these in mind.



### Extensive Azure Skills

Access to a large pool of Azure experts including multiple MVP's. Codec have attained Gold Cloud Platform status and employ 16 full-time Azure certified technicians.



### Advanced Support

Direct first level access to in-house Azure support technicians. Premium access to advanced Microsoft Azure support ensuring issues are resolved quickly and effectively.

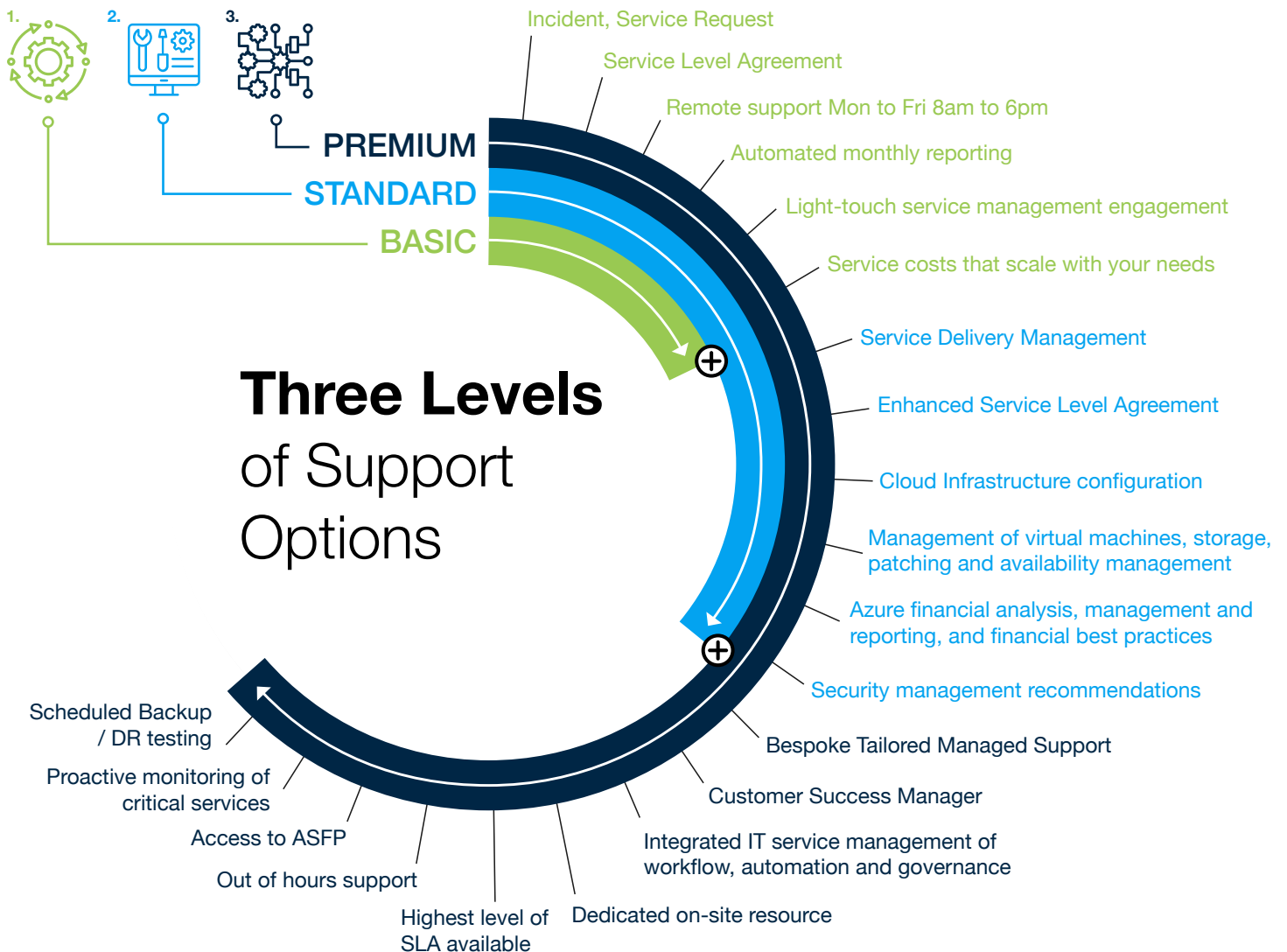


### Customer Success

Committed to customer success on Azure through high quality managed services. Excellent customer experience demonstrated with case studies.

# LaunchPad® for Azure Support Services

Codec offer a comprehensive suite of managed services for your Azure environment – from basic level support through to Premium support services. The chart below illustrates the three support levels and what’s covered by each level.



## Why Codec?

- Over 35+ years’ experience.
- One of the largest Microsoft Azure teams including multiple MVP’s.
- Recognised by industry with numerous awards including “Microsoft Partner of the Year” 9x.
- ISO 2000, 2001, 90001 certified and GDPR compliant.
- Direct access to advanced Microsoft Azure support.
- Commitment to customer service managed through dedicated customer success managers.

## Awards

**Microsoft Partner**

Microsoft

Gold Cloud Business Applications	Gold Collaboration & Content
Gold Cloud Datacentre	Gold Data Analytics
Gold Cloud DevOps	Gold Enterprise Resource Planning
Gold Cloud Customer Relationship Management	Gold Small & Midmarket Cloud Solutions
Gold Cloud Productivity	Gold Window & Devices
Gold Cloud Platform	Silver Enterprise Mobility Management
Gold Application Development	Silver Messaging

**Microsoft Partner**

Microsoft

2018 Partner of the Year Ireland

**Microsoft Partner**

Microsoft

Data Centre Transformation Partner of the Year 2018



codec.ie

+353 (01) 603 4300

info@codec.ie

Hyde House, Adelaide Rd, Dublin 2

**CODEC** | EMPOWERING BUSINESS